



ज्ञान-विज्ञान विमुक्तये

स्मिता बिदानी
उप सचिव

Smita Bidani
Deputy Secretary



सत्यमेव जयते

विश्वविद्यालय अनुदान आयोग
University Grants Commission

(शिक्षा मंत्रालय, भारत सरकार)
(Ministry of Education, Govt. of India)

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D.O. No.63-4/2023(SU-I)/SGRC

Dated: August 2023

To,

The Registrar
State Universities

25 AUG 2023

Subject: Compliance with the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023

Dear Sir/Madam,

This is in continuation to the previous communication regarding compliance with the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023, the establishment of Students Grievances Redressal Committee(s) (SGRC), and appointment of Ombudsperson(s) by all the Higher Education Institutions (HEIs) vide D.O. No. F. 1-13/2022 (CPP-II) dtd. 12th April 2023 by Secretary, UGC, addressed to Vice Chancellors of all Universities and Principals of all Colleges (copy enclosed).

As mentioned in the letter, HEIs had been requested to comply with the provisions of the Regulations, constitute the SGRC, and appoint the Ombudsperson(s), preferably within 30 days of the notification of the Regulations.

However, it has been observed that despite repeated reminders, many HEIs have not yet complied with the Regulations. The matter is serious, especially in view of various court cases concerning the timely redressal of student grievances and appointment of ombudsperson(s).

The HEIs are therefore directed to comply with the provisions of the Regulations latest by 30th September 2023, failing which punitive actions, as per the provisions of the Regulations, shall be initiated against the HEIs. The details regarding compliance with the aforementioned Regulations may be submitted through the following link: <https://forms.gle/3FAfGK5vAHojGwCy8>

This may be treated as **Most Urgent**.

Kindly ignore if the information has already been submitted

Encl: as above

Yours faithfully,


(Smita Bidani)