

**6301**

**M.B.A. I<sup>st</sup> SEMESTER EXAMINATION, 2019**

**Paper - I**

**Management Process and Organizational Behaviour**

Time: Three Hours

Maximum Marks: 80

**PART – A (खण्ड – अ)**

[Marks: 20]

*Answer all questions (50 words each).*

*All questions carry equal marks.*

सभी प्रश्न अनिवार्य हैं। प्रत्येक प्रश्न का उत्तर 50 शब्दों से अधिक न हो।

सभी प्रश्नों के अंक समान हैं।

**PART – B (खण्ड – ब)**

[Marks: 40]

*Answer five questions (250 words each).*

*Selecting one from each unit. All questions carry equal marks.*

प्रत्येक इकाई से एक-एक प्रश्न चुनते हुए, कुल पाँच प्रश्न कीजिए।

प्रत्येक प्रश्न का उत्तर 250 शब्दों से अधिक न हो।

सभी प्रश्नों के अंक समान हैं।

**PART – C (खण्ड – स)**

[Marks: 20]

*Answer any two questions (300 words each).*

*All questions carry equal marks.*

कोई दो प्रश्न कीजिए। प्रत्येक प्रश्न का उत्तर 300 शब्दों से अधिक न हो।

सभी प्रश्नों के अंक समान हैं।

## **PART – A**

- Q.1 (i) State the names of studies carried out at Hawthorne Plant.
- (ii) What do you mean by Managerial roles?
- (iii) What do you mean by Freudian stages of Personality Development?
- (iv) Define Perception and its nature.
- (v) Define meaning of Group Dynamics and give the properties of a group.
- (vi) Differentiate between formal and informal group.
- (vii) What is the concept of “Situational Leadership”?
- (viii) Differentiate between Line and Staff Organisation.
- (ix) What are the various elements of Communication?
- (x) What are the consequence of work stress at work place?

## **PART – B**

### **UNIT –I**

- Q.2 Enumerate the principle of management development by Henri Fayol.

**OR**

- Q.3 Explain the various managerial roles proclaimed by Mintzberg.

### **UNIT –II**

- Q.4 Define various components of Attitude & explain the formation of attitude.

**OR**

- Q.5 Explain the Cognitive theories of Learning.

**UNIT –III**

Q.6 Why group are formed?

**OR**

Q.7 Explain various theories of Group formation.

**UNIT –IV**

Q.8 Distinguish between Management and Leadership.

**OR**

Q.9 What are the bases of departmentalization of an organization?

**UNIT –V**

Q.10 What are the essentials of an effective communication?

**OR**

Q.11 “Social responsibility is the duty of business towards society.” Explain this statement.

**PART – C**

Q.12 “Management Process is the systematic way of getting things done through and with other for accomplishing organizations objectives.” Explain.

Q.13 What are the learning of Modelling and Learning by Perception? Explain.

Q.14 Describe the various dimensions of group dynamics.

Q.15 Explain Project Organization structure. Why it is called a temporarily part of the larger organization?

Q.16 Explain “Grapevine” communication system.

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